State of California

Department of Technology Services

STATE OF CALIFORNIA
Governor
Arnold Schwarzenegger
STATE AND CONSUMER SERVICES AGENCY
Secretary
Rosario Marin

JOB OPPORTUNITY

Staff Programmer Analyst (Specialist)/$4898-$6253

Application Section/Software Branch/Engineering Division

The Department of Technology Services has an opening for a permanent, full-time **Staff Programmer Analyst (Specialist)** position. Under the general supervision of the Unit Supervisor of the Services Development Unit, this position will be responsible for the requirements analysis, design, development, testing and maintenance of complex client/server, Enterprise Resource Planning, and web-based applications. This position is located at DTS Cannery Campus, Alhambra Blvd. Sacramento.

Essential Functions*:*

- Develop and integrate applications using Client/Server, ERP, and web-based development tools
- Understand all phases of the Software Development Life Cycle with emphasis on systems analysis, design, and programming
- Knowledge of relational database models, including data models, data flows, and data administration
- Work with customers to identify and document business requirements
- Provide development and maintenance support for DTS Service Desk, Change Management, Asset Management, and Service Level Management
- Adapt to changes within the organization
- Accept other duties as required in the unit

Desirable qualifications, skills and knowledge:

- Knowledge of Remedy ARS programming techniques and concepts
- Knowledge of Remedy Service Desk, Change Management, Asset Management and Service Level Management applications
- Expert ability to program Remedy modifications using Remedy development programming tools
- Ability to implement changes & enhancements to software development
- Ability to create and program web-based applications
- Ability to program using Crystal Reports
- Knowledge of SQL and Windows 2000/2003 servers operating systems
- Ability to work independently and effectively in a team environment
- Ability to communicate and work productively with technical staff, vendors, DTS management, and Data Center customers in a professional consulting role

Applications will be accepted from individuals currently in the **Staff Programmer Analyst (Specialist)** classification or who have transfer or list eligibility to this classification. Applications will be screened based on desirable qualifications and only the most qualified candidates will be scheduled for an interview. All appointments are subject to State Restriction of appointment (SROA) provisions and employees designated surplus. Interested applicants should submit a standard state application and resume to the address below. **Final filing date: Until Filled**

DEPARTMENT OF TECHNOLOGY SERVICES
P. O. Box 168025
Sacramento, CA 95816
Attn: Lina Lam / RPA #07-230
(916) 739-7647

It is the objective of the State of California to achieve a drug-free state work place, any applicant for state employment will be expected to behave in accordance with this objective because the use of illegal drugs is inconsistent with the law of the state, the rules governing civil service and the special trust placed in public servants.

Telephone Relay Service for the deaf or hearing impaired: TDD Phone (800) 735-2929; Voice Phone (800) 735-2922

THE DEPARTMENT OF TECHNOLOGY SERVICES IS AN EQUAL OPPORTUNITY EMPLOYER.
"Equal employment opportunity to all regardless of sex, race, color, creed, national origin, ancestry, sex, marital status, disability, religious or political affiliation, age or sexual orientation."